

QUALITY POLICY

Quality Policy Statement

Spanjaard Limited has a proud reputation for delivering quality Specialised Lubricants, Aerosols and Allied Chemical products to the Automotive, Industrial and Consumer Sectors. In order to maintain this reputation, I have committed both myself and the members of my staff to the concept of Quality Management and we maintain a Quality Management System that meets the requirements of ISO 9001:2015.

The company recognises that the maintenance of quality standards in all activities and effective application of the Quality Management System is vital to our success and reputation.

It is our goal to:

- Consistently meet customer requirements;
- Consistently meet statutory and regulatory requirements;
- Consistently meet ISO 9001:2015 standard requirements; and
- Continuously improve the effectiveness of the Quality Management System.

Quality objectives have been established and are maintained for all functional processes within the organisation in order to ensure that the company achieves these goals.

The importance of each individual and their contribution to the overall profitability and well-being of the company is recognised, and the company undertakes to ensure training and development of our employees.

The company supports the concept of prevention and elimination of costs of non-conformance and will actively pursue the process of continuous improvement in all activities for the mutual benefit of company and customer. The Quality Objectives, effectiveness of the Quality Management System and this Quality Policy are reviewed for continued suitability at the annual Management Review.

The company is committed to ensuring that this policy is communicated and understood at all levels throughout the organisation.